

## **Dimension Devices Chattergeist Touch Limited Warranty**

This Limited Warranty ("Warranty") applies to Chattergeist Touch (the "Device") provided by Dimension Devices ("Manufacturer") to the original purchaser ("Purchaser"). By using the Device, the Purchaser agrees to the terms and conditions outlined in this Warranty.

### **1. Warranty Coverage**

The Manufacturer warrants that the Device will be free from defects in materials and workmanship under normal use for a period of 1 month from the date of purchase by the original Purchaser. Devices purchased at a discounted or below the recommended retail price of the device on the Dimension Devices website are sold without this warranty.

### **2. Exclusions**

This Warranty does not cover:

- a. Tampering, modification, or alteration of the Device's code, software, or hardware.
- b. Loading unauthorized or third-party software onto the Device.
- c. Unloading of code from the Device.
- d. Disassembling, opening, or attempting to repair the Device by anyone other than Manufacturer-authorized personnel.
- e. Damage resulting from accidents, misuse, abuse, neglect, improper handling, or unauthorized repair or servicing.
- f. Normal wear and tear, cosmetic damage, or consumable parts.
- g. Damage caused by non-compliance with operating instructions provided by the Manufacturer.
- h. Any device that has been used in violation of applicable laws or regulations.

### **3. Warranty Claim Process**

- a. To make a claim under this Warranty, the Purchaser must contact Manufacturer's Customer Support within the Warranty Period and provide a valid proof of purchase.
- b. Manufacturer may require the Device to be returned for inspection and verification of the defect.
- c. If the defect is covered by this Warranty, Manufacturer will, at its sole discretion, repair or replace the Device with a new or refurbished unit.

### **4. Limitations**

- a. Manufacturer's liability under this Warranty is limited solely to repair or replacement of the Device, as described in section 3(c).
- b. Manufacturer shall not be liable for any indirect, consequential, incidental, or punitive damages arising from the use of the Device.
- c. This Warranty is non-transferable and only applicable to the original Purchaser.

### **5. Governing Law**

This Warranty shall be governed by and construed in accordance with the laws of the United Kingdom, without regard to its conflict of law principles.

## **6. The Agreement**

This Warranty constitutes an agreement between the parties.

By using the Device, the Purchaser acknowledges having read and understood this Warranty and agrees to be bound by its terms and conditions as well as the terms & conditions of the disclaimer, Dimension Devices terms and conditions including its privacy and returns policies.

## **QUESTIONS?**

If you have any questions concerning your warranty, please contact us at:  
[team@dimensiondevices.co.uk](mailto:team@dimensiondevices.co.uk)